



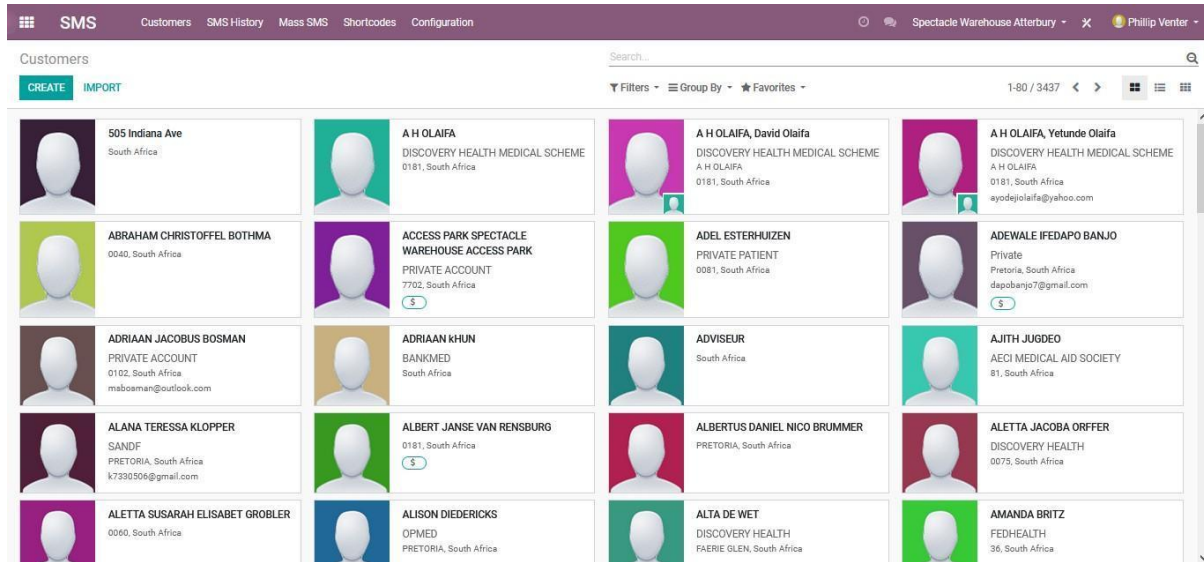
# Training Manual

**Humint O Lite**  
**Version 16**

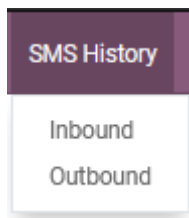
## SMS



First screen is contacts which has been discussed in the "Contacts" module



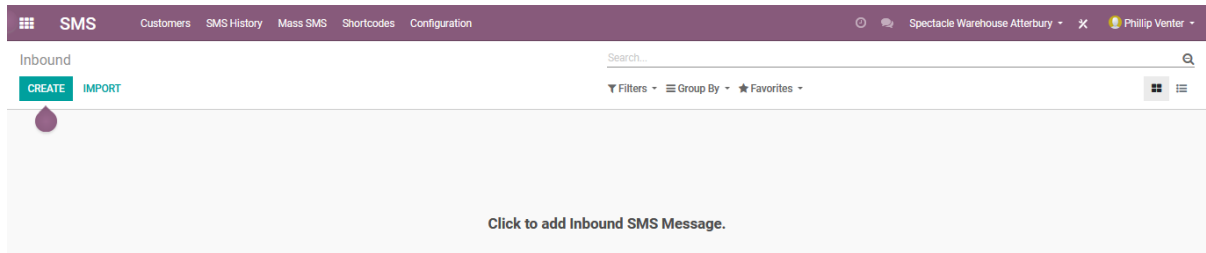
## SMS History



Inbound – SMS's that has been sent to the number.

Outbound – All the SMS's that has been sent.

## Inbound



## Outbound

### Inside one of the messages

**Outbound**

Search...

1-80 / 4756

Filters Group By Favorites

- To: +27 82 820 5191  
Thank you for Collecting your order. Kindly contact us should you have any queries or concerns. Team Spectacle Warehouse +27 11 475 0720  
By Melissa Lotz 01/22/2021 08:56:06
- To: +27 76 984 0415  
Hi Anna Cornelia Visagie Your Spectacle Warehouse order is ready for collection Kindly collect or contact us on +27 11 475 0720  
By Melissa Lotz 01/21/2021 16:51:38
- To: +27 72 962 2673  
Hi Robyn Hayley Gordon Your Spectacle Warehouse order is ready for collection Kindly collect or contact us on +27 11 475 0720  
By Melissa Lotz 01/21/2021 16:51:06
- To: +27 11 985 6285  
Hi Joseph Ntai Ntai Your Spectacle Warehouse order is ready for collection Kindly collect or contact us on +27 11 475 0720  
By Melissa Lotz 01/21/2021 16:50:33
- To: +27 79 322 3060  
Hi Susanna Saimina Bruwer Your Spectacle Warehouse order is ready for collection Kindly collect or contact us on +27 11 475 0720  
By Melissa Lotz 01/21/2021 16:50:12
- To: +27 83 254 0762  
https://www.spectaclewarehouse.co.za/web#... cle Warehouse order is ready for collection Kindly collect or contact us on +27 11 475 0720

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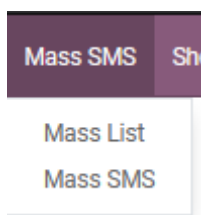
**Outbound / sms.message,4828**

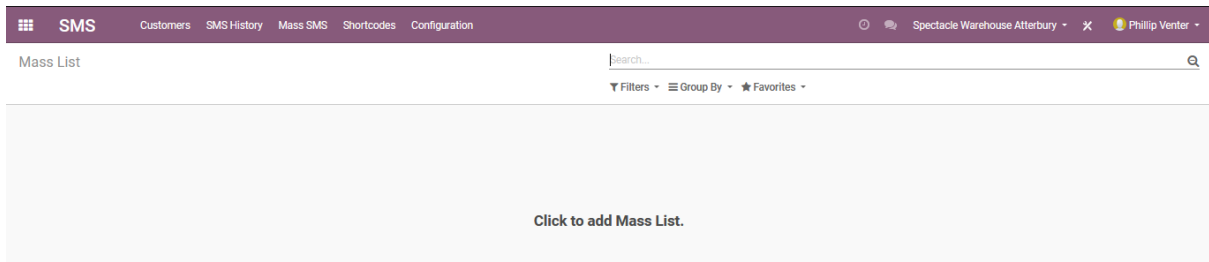
Action 1 / 80

Send/Receive Date	01/22/2021 08:56:06						
SMS Gateway							
Message ID							
SMS Account	SMS Account						
Model	Task						
Record	2,173						
By	Melissa Lotz						
Direction	OUTBOUND						
Record Name	+27 82 820 5191						
From Mobile	42001						
To Mobile	+27 82 820 5191						
Response String							
Delivery State							
SMS Message	Thank you for Collecting your order. Kindly contact us should you have any queries or concerns. Team Spectacle Warehouse. +27 11 475 0720						
Keyword							
MMS Attachments	<table border="1"> <thead> <tr> <th>Name</th> <th>Resource Model</th> <th>Created on</th> </tr> </thead> <tbody> <tr> <td></td> <td></td> <td></td> </tr> </tbody> </table>	Name	Resource Model	Created on			
Name	Resource Model	Created on					

## Mass SMS

- Mass List
- Mass SMS

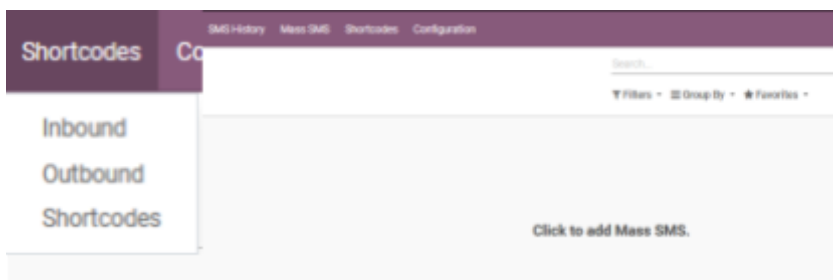




## Mass List

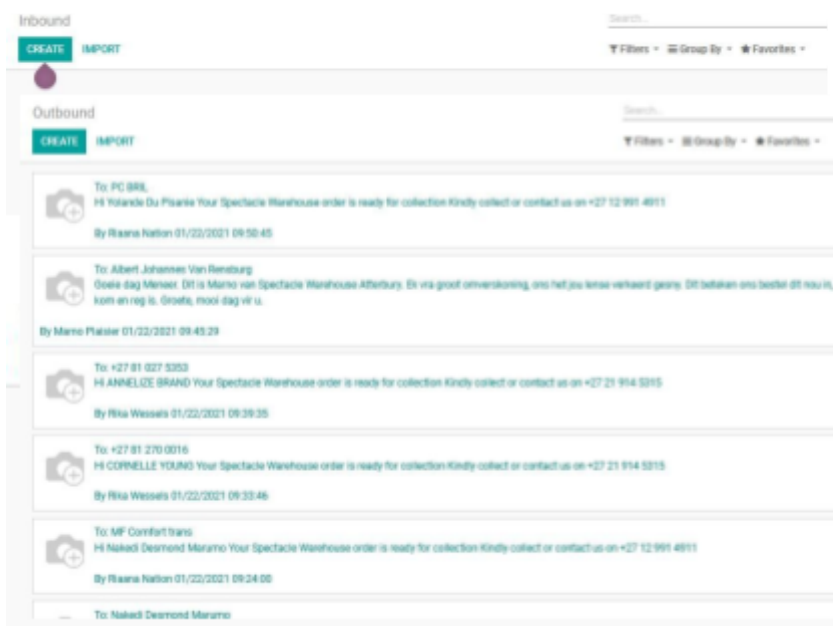
Here you can create lists to SMS's to promote certain products or services, or even just a general newsletter that can be sent out.

## Mass SMS – Mass SMS list



Here will be the SMS's that you create to send out to the Mass list  
**Short codes**

## Inbound -



Outbound -  
Short codes -

Inbound – All Inbound SMS's

Outbound – All outbound SMS's

Short Codes – Just to add templates that can be used when sending SMS's