

# **Training Manual**

Humint O Lite Version 16



# Clinical



The Clinical app is where the test details for the patient are logged, invoiced, submitted to medical aid, and placed in the orders queue.

This module will be discussed in detail as well as every category within.

- When you CLICK on the CLINICAL button, the Appointment book will open.
- It will show that day's appointments as per the automated filter. You can, however, remove the filter by clicking on the X next to (Today's Appointments), Then it will display all appointments.

Clinical	Appointments	Patient Medical Aid Exam Jobs	Appointment Roster View Configuration						Spect	acle Warehouse Atterbury 🍷 🗶	🕗 Sir	mone Cowan -
Appointments					To	day's Appointments x Search						Q
CREATE IMPORT					T Filte	ers - ≡ Group By - ★Favorites -				1-80 / 140 ⊀	> :	
Meeting Subject	Start Date	Patient	Optometrist	Description	Mobile	Medical Aid	Membership Number	Present	Duration M	lsv Later Msv Status		-
Lunch Break	01/06/2021 13:0	00:00	Nelrike Grobbelaar						00:30			_
C Spec Exam	01/06/2021 11:	30:00 Patricia Nosisana Mkonto	Nicole			DISCOVERY HEALTH			00:30			

- Creating your own filter by clicking on "filter'

	Clinical	Appointments	Patient	Medical Aid	Exam	Jobs	Appointment Roster View	Configuration			
Арр	ointments									Search_	
CR	EATE IMPORT									▼ Filters - ≡ Group By -	* Favori
	Meeting Subject	Start Date	Patient				Optometrist	Description	Mobile	Today's Appointments Scheduled Today	-
	Lunch Break	01/06/2021 13:00:00					Nelrike Grobbe	aar		My Meetings	
	Spec Exam	01/06/2021 11:30:00	Patricia No	osisana Mkont	0		Nicole			Outine Associatements	EALTH
	Spec Exam	01/06/2021 06:20:18	Mohamme	ed Karim Abdul	lah		Sumayya Vank	er	+27 72 244 5966	Unline Appointments	EALTH
	Lunch Break	01/06/2021 13:00:00					Stephanie Vent	er		Add Custom Filter	
	Lunch Break	01/06/2021 13:00:00					Sonja Moolmar	1			

- You can either choose today's appointments, or online appointments, or you can create a custom filter.
- Grouping can also be used here for display. EG. Grouping per Optom, Appointments made by specific staff, Appointments of specific Optoms.

🗰 Clinical	Appointmenta	Patient Medical Aid Exam	Jobs Appointment Roster View C	Configuration			
Appointments						Search	
CREATE IMPORT	ră.					T Filters .	≡ Group By 🔹 🛊 Favorites 👻
Meeting Subject	Start Date	Patient	Optometrist	Description	Mobile		Responsible Availability
Lunch Break	01/06/2021 13:00:00		Nelrike Grobbelaat	ŧ).			Privacy
Spec Exam	01/06/2021 11:30:00	Patricia Nosisana Mkonto	Nicole				Add Custom Group
Spec Exam	01/06/2021 06:20:18	Mohammed Karim Abdullah	Sumayya Vanker		+27 72 244 5966		Medical Aid -
Lunch Break	01/06/2021 13:00:00		Stephanie Venter				APPLY
Lunch Break	01/06/2021 13:00:00		Sonja Moolman				

- If you have multiple branches, you can add them to your favourites to sort out the branches individually

	Clinical	Appen	tments Palient Me	sdcal Aid Dawn Jo	<b>de C</b> e	rigention				0 🔹	Spectack	Warehoute	Alterbury +		•	rone Co	wan -
Арро	pintments							Attebuy # Joseph.									Q,
CRE	ATE IMPORT	/						Triters * ≣Group By *	#Tavorites *				1-36/38	<	>	= 0	
. 9	abject a	itart Date +	Patient	Opture	etrist	Description	Mutile	Medical Aid	Monbership Number	Paesa	et Duratio	Mav Later	Mow Status				Í
<b>a</b>	pec Exam (	1/13/2021 8.00.00	Johann Van Eijk	Estima Wet	rie De					•	01	00 (1)					
<b>1</b> 9	pec Exam (	1/13/2021	Wille Johannes Mitto	n Mardee	en Tait		+27 72 824 7664	DISCOVERY HEALTH		0	00	20 🗇					
9	pec Exam (	1/13/2821 6:30:00	Nhianhia Twalia	Matthe Jackso	inv 303		+27 79-527 3963	TIGER BRANDS MEDICAL SCHEME		0	00	20 (])					
										-							

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You can also sort the different fields according to their categories by clicking on the "Heading", you can sort it from 1<sup>st</sup> to the last Appointment according to time and date.

🗰 Clinical	Appointments Patient Me	dical Aid Exam J	Jobs Appointment I	Roster View Configurat	tion	🕑 5 🔍 1 Spectacle V	Narehouse Atterbury 👻 🗶 Administrator 👻
Appointments				🖈 Demo Site 3 🗙	Search	K.	Q
CREATE IMPORT				▼ Filters ▼ ≡ Gro	oup By 🝷	★ Favorites ▼	1-80 / 81 < > 🔚 🛗 🎟
Meeting Subject	Start Date A Patient	Optometrist	Description M	Nedical Aid	Membe	Demo Site 1 替 👘 Demo site 2 替 👘	Duration Msv Later Msv Status
No Appointment	21/06/2021 17:30:00	Gisela Steyn				✔ Demo Site 3 嶜 👘	00:30
Off Day	21/06/2021 17:30:00	Pieter Naude				Save current search	00:30
Monday Off	21/06/2021 17:30:00	Estimarie De Wet				<ul> <li>Add to my Dashboard</li> </ul>	00:30
No Appointment	21/06/2021 17:30:00	Chante de Jongh					00:30
No Appointment	21/06/2021 17:30:00	Clive de Jongh					00:30
No Appointment	21/06/2021 17:00:00	Gisela Steyn					00:30
Off Day	21/06/2021 17:00:00	Pieter Naude					00:30
No Appointment	21/06/2021 17:00:00	Chante de Jongh					00:30

# **Creating an Appointment**

- You can also create an appointment here by clicking on the CREATE button TOP LEFT. It will open onto this screen

Appointments / New	W			
Save X Discard Mark Present Send S	SMS Cancel Appointment Submit May ID May SURNAME DOB MSV			Unconfi
Meeting Subject Spec Exam Attendes Patient ID Number Home Phone Mobile Work Phone Key Member Telesales		Optometrist Frontliner Medical Aid Pian Option Key Member ID Check Details Recall Present Lost Reason	Administrator	
MSV Details Msv Later Msv Status Last MSV Date Meeting Details	Options Medical Aid Confirmations			
Starting at Duration All Day	- 00.30 hours	Tags Reminders SMS Reminders Location	Cosana Optometrists. Chr of Atlantic Street & Indian Avenue, Pretoria, 1234. South Africa	



# **Meeting Subject**

- This is the type of Appointment.
- $\circ$  Spec Exam, C/L Exam, and any other type of consultation
- You can create Subjects as you go along or pre-load
- $\circ~$  All of the options won't be listed. If you don't see it in the dropdown list, you can "Search more" to find it.

C/Lens Check		
C/Lens Crieck & P	-IC	-
C/Lens Eit		
C/Lens Purchases	5	
C/Lens Screening		-
Colorimeter	1	
Search More		
Create and Ed	- (#	
		<ul> <li>Depending on what you have chosen, you can either select your existing patient or create a new patient.</li> <li>You can type in the name or surname, and HUMINT will list the patients. It will once again not list all of the patients with that description, you can search more to find.</li> </ul>

## You can Edit your patient's details here

Reminder SMS

4

Patient	JOHANNES HERMANUS GROBELAAR COWAN	- 6
ID Number	JOHANNES HERMANUS GROBELAAR COWN	
Home Phone Mobile	Create and Edit	$\smile$
West Observ		

When you open the Edit button, you will get to this screen:

Open: Patient							×
SUBMITMSV ID M	SV SURNAME DOB MSV						
★ <sup>0</sup> OpportunL_	0 Meetings \$ Sales	C Subscripti	i≣ <sup>R 223.28</sup> Due	R 0.00 Involced	Customer Ledger	More -	
<ul> <li>Individual O Comp JOHANNE COWAN</li> </ul>	ES HERMANUS	GROBEI	LAAR				ļ
Account Details Account Number Patient Number Medical Ald Plan Option Medical Ald No Dependent Code Employer Occupation	SWAV35739 SWAV33739-1		Msv Details MSV Later ( MSV Status Latest Msv Date Personal Deta Title Sumame Initials First Name Nickname	DOWAN MG JOHANNES HERMAN HERMAN	US GROBELAAR		
Communication File No Old System No	0 SWAV3373P-1		Birthday language Gender	<ul> <li>Male</li> <li>Female</li> </ul>			ļ
Postal Address Destination Code	GLENFIELDS 22 MANITOBASTRAAT FAERIE GLEN Province - South Africa	- 81 -	Job Description Work Phone Phone Mobile Email Website	e.g. Sales Direc 0828283619 e.g. https://www	star	8	Ŧ
SAVE DISCARD							

- The account number will appear
- Patient number will be the account number with – 1 / 2, which will indicate the main members and dependants on the account.
- Medical aid,
   Plan, and Option to be added
- Occupation created and then listed.
- MSV This is the MediSwitch integration and customer detail verification button.
- Old system number If patients are imported from another system, or captured from an old manual Px card
- Postal Address
- Personal details
- You can add titles, then select from the
- ID number is very important as this is the unique field detecting duplicates.
- The birthday will Autofill when ID is entered
- Language
- Gender
- Job description can also be created and then chosen from a list view
- Contact details

The other info can be entered.



#### Contacts

- Add a dependant
- Add an existing patient Here, you can add an existing patient as a dependant on this account.

Contacts	Internal Notes	Sales & Purchases	Accounting	Addresses	Hello Who Are You?	Hello Who Are You?	
Internal note							
Warning	on the Sales	Order					
warning (	JII LITE Sales	Uldel					

#### **Internal Notes**

- Here you can put a warning on an account e.g., Must pay in full before collection
- This warning will pop up when dispensers open a sales order for this patient as a reminder

Contacts	Internal Note	s Sales & Purchases	Accounting	Addresses	Hello Who Are You?	Hello Who Are You?	
Sales s a Customer s a Medical A Salesperson	. Z			Pun Isa V Isa M Admi	chase endor ledical Aid nistrator		
Payment Tern Pricelist	ns Pa De	tient to Pay fault USD pricelist for Spe	ectacle Warehoi *	Paym ∙ ⊡ <sup>x</sup>	ent Terms		
Misc Internal Refer	ence S\	VAV33739-1		Fisca	al Information		
Barcode Company	Sp	ectacle Warehouse Atterf	bury ·	ø			

#### Sales and Purchases

- Here the patients will be marked as customers and suppliers will be marked as vendors.
- o You should also select the payment terms here
  - Patient to pay
  - Medical aid to pay

## Accounting

- $\circ$   $\;$  Here you can enter your receivable and payable accounts
- You can also add banking details for a vendor or customer in case of a refund.

Contacts	Internal Notes	Sales & Purchases	Accounting	Addresses	Hello Who Are You?		
Bank Ac	counts				Accounting Ent	ries	
Bank	Account	Number			Account Receivable	101200 Account Receivable	- 2
					Account Payable	8200/001 Account Payable	- C*

# Addresses

• You can copy the home address from the postal address if you choose to do so.

HUMINT

• Work address can be entered here

Contacts	Internal Notes	Sales & Purchases	Accounting	Addresses	Hello Who Are You?	Hello Who Are You?	
Sport				Hob	bies		
Do You Play	Sport		3	- Do Yo	u have a hobby		
Doos Vo		n Involvo?		Del	Vou		
DOES TO	ui occupatio	ninvoiver		- Do Yo	u		-
				20 Areasta			
Contacts	Internal Notes	Sales & Purchases	Accounting	Addresses	Hello Who Are You?	Hello Who Are You?	
Contacts Sport an	Internal Notes	Sales & Purchases	Accounting	Addresses	Hello Who Are You?	Hello Who Are You?	
Contacts Sport and To You Play	Internal Notes d Hobbies Sport a hobby	Sales & Purchases	Accounting	Addresses	Hello Who Are You?	Hello Who Are You?	
Contacts Sport an Do You Play : Do You have	Internal Notes d Hobbies Sport a hobby	Sales & Purchases	Accounting	Addresses	Hello Who Are You?	Hello Who Are You?	-
Contacts Sport and Do You Play : Do You have Do You	Internal Notes d Hobbies Sport a hobby	Sales & Purchases	Accounting	Addresses	Hello Who Are You?	Hello Who Are You?	
Contacts Sport and Do You Play : Do You have Do You Do You	Internal Notes d Hobbies Sport a hobby	Sales & Purchases	Accounting	Addresses	Hello Who Are You?	Hello Who Are You?	
Contacts Sport an Joo You Play : Joo You have Do You Joo You	Internal Notes d Hobbies Sport a hobby	Sales & Purchases	Accounting	Addresses	Helio Who Are You?	Hello Who Are You?	-
Contacts Sport an Joo You Play : Joo You have Doo You Joo You	Internal Notes d Hobbies Sport a hobby	Sales & Purchases	Accounting	Addresses	Helio Who Are You?	Hello Who Are You?	-

#### Hello Who Are You?

• Here you can enter more specific details about the patient. These reports can come in handy with future marketing e.g., Sport-specific eyewear

Once you have selected your patient and entered all patient details, you can go back to the main Appointment and select your Optometrist.



#### Bottom left is 2 reminder fields.

Tags		
Reminders		
SMS Reminders	(1 Day(s) <b>x</b> )	
Loon	Oceans Octometrists, Cnr of Atlantic Street & Indian Avenue, Pretoria, 1234, South Africa	

- 1. Reminders This field is for the User IE the Optom to send them a reminder of the appointment.
- 2. SMS Reminders This you can set up to send reminders to your patients about the appointment. This is customizable.

By default, the reminder sms will be sent one day before the

Appointment. The SMS function will be set up once the system is live.

Meeting Details	Options Medical	Aid Confrimations		
Starting at			<ul> <li>Tags</li> </ul>	-
Starting at Duration	00:30	hours	- Tags Reminders	

Meeting details are to set your appointment for a specific time and date.

- Starting at Choose your date and time
- Duration Will be set for half an hour (00:30) by default, however, any duration can be set by adjusting the duration field
- All Day If you tick all-day It will block the entire day.
- Tags This is for reporting purposes. Tags can be used to generate reports at any time.
- Reminders Here you can choose multiple reminders for your patient.

				Lost Reason	-
MSV Details					15 Minute(s)
Maulatas					30 Minute(s)
May Status					1 Hour(s)
Last MSV Date					2 Hour(s)
Last Way Date					1 Day(s)
	-				3 Hour(s), by e-mail
Meeting Details	Options	Medical Aid Confrimations			6 Hour(s), by e-mail
					Search More
Starting at	01/12	/2021 10:00:00	2.00	Tags	Create and Edit
Duration	00:30	hours		Reminders	-
				Location	Sportagle Warehouse Atterbury 505 Indiana Avenue Engl

• Click on SAVE, then your Appointment will be scheduled.





## Marking a patient present

Click on the Icon under present next to the patients' name, and it will reflect the present and give you the option to start the examination. The "Present" switch will allow the User to pull a report for patients that did not show, allowing the User to follow up and reschedule the Appointment.

Appointments					Today's Appointments in Search							¢				
CREATE INFORT					Tiltes.* Eduapily.* #faultes.* 140/125 C 3					iii	n ,					
	Meeting Subject	Start Date	Patient	Optometrist	Description	Buble	Medical Aid	Marabarahip Namber	$\sim$	Duration	Max Later	Mav Status	_	_		
	Spec Exam	01/12/2021 12:92:00	SERVINAS ADRIAAN MARAIS	Sorja Vissiman		+127 82 655 2274	DECOVERY HEALTH	- (	CI)	06.30		1				Ν
	Spec Exem	01/12/2021 10:00:00	Philip Johnstein Venter	locurratt		+27 64 524 0363	DECOVERY HEALTH		•	00.00			STARTE	CAMINA	NON	J
	Sear Form	01/12/2021	Rofolia Utokarovard	Marrison Talk					$\smile$	00.00			-	_	/	

# **Examination**

• By clicking on START EXAMINATION on the appointment book, the examination screens will open in the clinical module

EClinical Appointments Pa	stient Medical Aid Exa	am Jobs Configuration							0 💶	Spectacle Wareh
Appointments / New SAVE DISCARD										
									- Activ	•
	Patient Card Name Account_number Occupation Language Repurchase Companies	Phillip Johnathan Vente IT Support English	r	- C <sup>2</sup> - C <sup>2</sup> -	Birthdate Age at Exam Exam Date	03/17/2000 21 01/12/2021				
	Patient History F Grab a Heart	Patient Card Occular	Images Refraction	Contact Lenses	Fees/Miscellaneous	Dispensing Sheet	Other Info	Medical Aid C	onfirmation	
	Family Info									
	Patient History									
	Chief Complaint									
	CD Ratios									

 Click on – IN PROGRESS - This will change the status of the Appointment from NEW to In Progress.



# Patient card

#### Patient Card

Name	Phillip Johnathan Venter	- 🛛	Birthdate	03/17/2000	
Account_number	C3 70	174	Age at Exam	21	
Occupation	IT Support	- 🛛	Exam Date	01/12/2021	2
Language	English	-			
Repurchase					
Companies		100			

- The patient card will contain the information of the patient as well as the details of the exam
- Name Patient name
- Account number Account number assigned to the patient
- Occupation As entered in patient information
- Language As entered in patient information
- o Repurchase Use when doing a remake and want to copy previous exam details
- Companies If linked to a company
- o Birthdate As entered in patient information
- Age at the examination Pulled from birthdate
- Exam date Today's date

# **Patient History**

20 1 25 22 3 443			18			1985 N.M. 19			
Patient History	Patient Card	Occular	Images	Refraction	Contact Lenses	Fees/Miscellaneous	Dispensing Sheet	Other Info	Medical Aid Confirmation
Grab a Heart									
Family Info									
Patient Histo	ory								
Chief Complaint									
CD Ratios									
Posterior Notes IOL Notes									

This you will not be able to edit. It will be pulled through from previous exams.



# **Patient Card**

Enter the Health, Chief Complaints and Specific Visual Requirements here.

Patient History	Patient Card	Occular	Images	Refraction	Contact Lenses	Fees/Miscellaneous	Dispensing Sheet	Other Info	Medical Aid Confirmation
Grab a Heart									
Account No.						Chief Complaints			
									11
Health						Specific Visual Requirements			
					11	nequienens			- It
Ocul	ar					0	Pressures: B	1000 Pre	essure entered
						here			
Patient History	Patient Card	Occular Ima	ages Refrac	tion Contact Le	nses Fees/Miscelland	acus Dis O	Tonometry (	DD and (	OS pressures
Grab a Heart						entere	d here		
Pressures						0	Pupil Reflex	Tick the	correct option here
Blood Pressure						0	NPC		
	00		08			0	Anterior Not	tes: Ente	er here online
Tonometry						0	FUNDUS		
Pupil Refle	x						ios Posterio	r Notos	
Equal		Y CHECK BOX				CD Nat	IUS FUSIEIIUI	NOLES	
Consensual						•	IOL:		
Direct						Choose	e the correct	option	here.
NPC	0					IOL N	otes – En	ter not	es on the line
Anterior Notes						provide	ed.		
Fundus									
CD Ratios	0.0		0.0						
Posterior Notes									
Clear									
NS		ECK BOX							
Composed Inte		L	-						
IOL Notes									

# Images

Here your FUNDUS Images can be saved to the patient file from any make or model of camera. You

	-	_		-	can also add your OCT or
Patient History	Patient Card Occular Imag	ges Refraction Contact Lenses	Fees/Miscellaneous Dispensing Sheet	Other Info Medical Aid Confirmation	Topography scans here.
Grab a Heart					
Fundus					
Fundus OD			Fundus OS		
ADD			ADD		



If you click on ADD, you can add an image from your computer.

_					
ĸ	۵t	ra	Ct	n	n
•			C LI		

P	<sup>p</sup> atient Histo irab a Heart	ry F	Patient Card	Occular	Images	Refraction	Contact Lenses	Fees/	Miscellaneous	Dispens	sing Sheet	Other Info	Medical Aid C	onfirmation
Vis	ual Acuity			OD Unaided				OS Unaided	1		_			
Vis	ual Acuity			Aided				Aided			-			
PD	CEDCOL			Distance 0.00				Near 0.00			-			
Ha	abitual	Date		Sph (	Cyl A:	cis Prism	Add	VA	Sph	Cyl	Axis Pi	rism	Add	VA
Ad	d a line													
Те	st													
Na	me		Sph	Cyl	Axis F	Prism	Add	VA	Sph	Cyl	Axis Pris	m	Add	VA
Aut	to		0.00	0.00	0		0.00	0.00	0.00	0.00	0		0.00	0.00
Ret	t biective		0.00	0.00	0		0.00	0.00	0.00	0.00	0		0.00	0.00
30	ojective		0.00	0.00	0		0.00	0.00	0.00	0.00	v		0.00	0.00

- Visual Acuity Unaided Aided (OD and OS enter here)
- PD Distance and Near PD to enter here
- $\circ$  Habitual This is the final subjective RX pulled through from the previous examination
- o Test
  - Auto Your Auto refraction
  - Ret Retinopathy
  - Subjective Your final subjective RX for the patient

														,
Phorias Distance Near	Horiz	ontal		Vertical										
Final RX	Seh	04	Azia	Prism	Add	VA	Soh	Cri	Azin	Prism	Add	VA	Disperse	
Add a line	- day	- Sh	1415	-	769	¥n.	oper	су.	748	Prisen	760	-	Unperse	

-			
_	 -	_	 _

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#### **Clinical Notes**

- o Phorias Horizontal, and Vertical entered here
- $\circ$  FINAL RX Add a line to copy Subjective and finalise the script for the job.
- Many final Rx's can be created depending on the spectacles prescribed by the Optometrist.
- You can choose the ones you want to dispense by clicking on the button under the dispense column.

Final RX	Refracti	ive No	tes – Add no	tes on the li	ne provid	led.				
Name	Sph	Cyl	Axis Prism	Add VA	Sph	Cyl	Axis Prism	Add V	A Dispense	
Interencel	+0.75	+1.00	80	+1.00	+0.75	+1.00	125	+1.00		8
SV Distance	+0.75	+1.00	80	0.00	+0.75	+1.00	125	0.00		8
Sunnies	+0.75	+1.00	80	0.00	+0.75	+1.00	125	0.00		8
Readers	+1.75	+1.00	80	0.00	+1.75	+1.00	125	0.00		8
Add a line										

Refractive Notes



Either press (REFRESH), or (SAVE and EDIT) for the script that you have just entered to be pulled through for dispensing.

Contac	t Lens	ses		/							
Patient History Grab a Heart	Patient Car	d Occular	Images	Marcia C	Contact Lansa	n (m.)	facellaneous	Dispensing Sheet	Other Info	Medica	I Aid Confirmation
REFRESH Habitual	Date	54	64	Asia	AM		54	o	Asia	Add	VA
Add a line			4								
Test		54	24		M			~	Anin	8.01	24
Subjective		+0.75	+1.00	80	+1.00	0.00	40.75	+1.00	125	+1.00	0.00
Final RX											
Name Add a line	Sph	ch	Azis	Add	UA.	Sph	c)i	Asis Add	WA D	Superne	



• Habitual - This will reflect if there were previous C/L dispensing or tests saved on the patient's account.

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- Test Subjective line copied
- FINAL RX The subjective line here copies from the Spec Exam Subjective. In the CL Exam, you can change it to the script that you want to dispense.

	R	L
Diameter		
Base Curve		
Over Refraction		
Axis Orientation		
Movement		
Sag		
Landing Zone		
Multi-focal Add		
Contact Lens		
Solution		
Eye Drops		
Schedule	<b></b>	
Valid		
Notes		

- You can also add multiple scripts here e.g., SV or Multifocal
- Notes Split per eye. You can add any additional notes about the eye health, lens fitting and multifocal add power specifications, solutions, drops and validity.

#### Fees/Miscellaneous

- You can add your eye test here as well as invoice Miscellaneous items such as drops and solutions.
- Patient History Patient Card Occular Images Refraction Contact Lenses Fees/Miscellaneous Dispensing Sheet Other Info Medical Aid Confirmation Grab a Heart Pricelist SWH Default (ZAR) 🍼 🖾 Product Description ICD10 Quantity Unit Price Taxes Discount (%) Subtotal Total Currency [11001] Optometric Examination [11001] Optometric Examination (201.0) 1.000 590.00 (Sales Tax 15.00%) 0.00 R 513.04 R 590.00 ZAR R [13830] Complete Revitalens 🗸 🖉 [13830] Complete Revitalens 240 🖉 0.00 R 121.74 R 140.00 ZAR 1.000 140.00 (Sales Tax 15.00%) 官 Msv's / DISCOVERY HEALTH MED Action -Msv Response Details Membership Details Validation Status Switch out to Medical Scheme Elizabeth M Greeff Partner Membership Number 051996740 Disclaimer FOR 20210113: NO DISCLAIMER Result Description Claim Validation Fields: MEMBER 051996740 Current Membership number BIRTHDATE, MEMBERSHIP NUMBER Validation Status Valid **Responding Party** Current ID number 4804080113088 Medical Aid DISCOVERY HEALTH MED Plan Classic Comprehensiv Option Classic Comprehensiv Members Dependant Id/Passport Effective Termination Initials DOR Name Surname Code Number Gender Date Date status Code Description JOHANNES GREEFF 0 JP 03/11/1950 5003115126087 М 05/01/2000 The membership is valid and PETRUS active
- Individual frame purchases can also be done here



<b>III</b> (	Clinical	Appointments	Patient	Medical Aid	Exam Jobs
Appoin	tments		Patient MSV H	istory	
CREATE	IMPORT		Send B Benefit	ulk MSV Confirmations	-
Nam	Meeting e Subject	Start Date	<ul> <li>Patient</li> </ul>		Patient Number

Within the clinical module, there is an option to add a patient's medical aid history and confirmations.

#### **Patient**

- $\circ$   $\;$  This will take you to the CONTACTS module.
- To view the full guidelines of this module, go to the CONTACTS manual.



- **MSV History** 
  - This will indicate the MSV validations that were done.

🗰 Clinical	Appointments Patient Medical Aid Exam	Jobs Configuration	🕐 🔍 1 Spectacle Warehouse Atterbury 👻 🗶
Msv's			Search
			▼ Fitters ▼ ≡ Group By ▼ ★ Favorites ▼
Msv Type	Created on	Partner	
Msv	01/13/2021 12:27:00	Elizabeth M Greeff	
Msv	01/13/2021 11:39:27	Zeeshaan Hassan	

- If you click on the specific history of the validation, it will take you to the validation page, where it shows the status and dependants with medical aid information.
- It will indicate in the status code description If the membership is valid and active or not.

#### Send Bulk MSV

• This will send MSV for the patient selected on the contact to MSV Later.

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Bulk MSV		×
Are you sure you want to submit the 'MSV' request to mediswitch		
ZUZTTT.39.27 Zeesnaan Hassan		